

# Sasendle Adventure Tours



info@sasendle-adventures.com Tel: +27-21-9112275 Fax: +27-21-9307890 "CAPE TO NAMIBIA" SCHEDULED & TAILOR-MADE 4 X 4 TOURS: www.sasendle-adventures.com

**This is the Sasendle way: ONE LIFE LIVE IT**

## DISCLAIMER

All tours are subject to a minimum booking and may be cancelled if this requirement is not met. Tour prices, routes and vehicles are subject to alteration without notice.

## Booking Terms and Conditions

### 1. Contract

Sasendle Adventure Tours undertakes to provide all services offered subject to terms and conditions set out herein, which terms and conditions are accepted by the passenger.

### 2. Definition

The company refers to SASENDLE ADVENTURE TOURS CC. Clients' means: Individuals, groups, companies or legal persons using the services offered by SASENDLE ADVENTURE TOURS and includes the agents and passengers

### 3. Booking

When a booking is made, a 50% deposit of the full amount due is required for confirmation, **60 days before departure**. The balance of the tour price must be received by the Company not later than 30 days before the intended departure date. Bookings made within 30 days of the departure date must be accompanied by the full payment. If the full amount, the total Tour price, is not received by the Company 30 days prior to the tour, the Company reserves the right to cancel the reservation and retain whatever deposit or other payment received from the client or his agent.

### 4. Payment

4.1 Payments may be deposited directly into the following account:

**Name of Bank: First National Bank - a division of FirstRand Bank Limited**  
**Name of Account: SASENDLE ADVENTURE TOURS CC**  
**Account Numbers: USD 0202355: EUR 0202363: GBP 0202398**  
**Branch Number: 201410**  
**SWIFT Code: FIRNZAJJ**

### 5. Cancellations

Cancellations made more than 30 days prior to arrival will not normally result in cancellation fees being charged. However, SASENDLE ADVENTURE TOURS reserves the right to cover any costs incurred or charges received from suppliers up to the date of cancellation.

In the event of services cancelled 30 days or less, prior to arrival, the following cancellation fees applies:

- ❖ 30 – 15 days – 50% of total fare
- ❖ 14 – 7 days – 75% of total fare
- ❖ 7 – 0 days – 100% of total fare

We recommend that you ensure that your passengers take adequate personal cancellation insurance cover before departure from home.

### 6. Responsibility

**SASENDLE ADVENTURE TOURS** carries comprehensive passenger and personal liability insurance cover of which the details will be made available on request. **SASENDLE ADVENTURE TOURS** is not responsible for any damages sustained

by any passenger as a result of any act or omission whatsoever of any hotel, airline or other person, notwithstanding the fact that **SASENDLE ADVENTURE TOURS** acted as agent of such hotel, airline or other person.

#### **7. Health**

You must be in perfect health to undertake any safari. You will visit remote areas with little or no medical facilities. **SASENDLE ADVENTURE TOURS** will only apply limited first aid as per their FIRST AID training and limitation there-off.

#### **8. Insurance**

Comprehensive Travel Insurance covering cancellation, curtailment, medical, emergency travel and personal accident is compulsory. The client is aware that it is his responsibility to arrange adequate insurances. The clients must be satisfied that their insurance covers their personal requirements.

#### **9. Luggage**

Baggage on tours will be limited to a maximum of 25kgs per person.

#### **10. Travel Documents**

You will require a valid passport. Please check with us, your local consulate or travel agent as to visa and passport requirements. It is your responsibility to ensure that your passport, visas and certificates are all in order before departure. We can not be held liable for any passenger being refused entry into NAMIBIA/ BOTSWANA/ ZAMBIA for any reason whatsoever.

#### **11. Marketing**

The Company reserves the right to use any photographs and video taken during tours for use in marketing or any other advertising material and the client hereby gives consent of such photographs to be used and for the Company for marketing purposes.

#### **12. Authority on tour**

The decisions of the Company's driver/guide on tour shall at all times be final and binding. The client must at all times comply with the laws, customs and foreign exchange regulations of all countries visited. Should the client be in any contravention of the above or the client is a nuisance to the group, the driver/guide may order the client to leave the tour without any claim to a refund.

#### **13. Force Majeure**

Unforeseen circumstances including but limited to war, mechanical breakdowns, weather, riots, and other unforeseen reasons beyond the control of the Company may cause delays or alterations to the tour. The Company shall not be held liable in any way for any of these possible occurrences or any consequences, which may arise as a result of these.

#### **14. Accommodation**

Accommodation will be provided as per itinerary. Accommodation is subject to availability at date of booking. We reserve the right to use alternative accommodation of similar or higher standard.

**For more information about the Terms and Conditions please contact:**

**SASENDLE ADVENTURE TOURS – Cape Town, South Africa**

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